Safeguarding

Freshney Pelham Care Ltd (FPC) has a statutory obligation and a duty of care to ensure that our patients and service users live free from harm and abuse.

Safeguarding means protecting people's health, wellbeing and human rights and enabling them to live free from harm, abuse and neglect: it is central to high quality health care.

It is also a fundamental requirement for registration and complying with the CQC Essential Standards.

What safeguarding means for people who use our services.

Safeguarding adults includes:

- Protecting their rights to live in safety, free from abuse and neglect.
- People and organisations working together to prevent the risk of abuse or neglect, and to stop them from happening.
- Making sure people's wellbeing is promoted, taking their views, wishes, feelings and beliefs into account.

Adult abuse and neglect isn't always obvious. If you suspect a vulnerable adult is suffering abuse or neglect in any way, then you can call Single Point of Access on 01472 256256, which is available 24/7.

For more information Focus Adult Social Work website.

Safeguarding children includes:

- Protecting them from maltreatment or things that are bad for their health or development.
- Making sure they grow up in circumstances that allow for safe and effective welfare.

If you are worried about any child and think they may be a victim of neglect or abuse, please contact IFD Team on 01472 326292, option 2.

For more information Report a Concern about a Child.

Useful Contacts and Links

NELC Child Safeguarding Team – 01472 326292 (option 2)

Focus Adult Social Care Team – Single Point of Access – 01472 256256 (option2)

Prevent Advice Line – 0800 011 3764 or 999 in an emergency

Domestic Abuse Services and contacts

Modern Day Slavery – 0800 012 1700